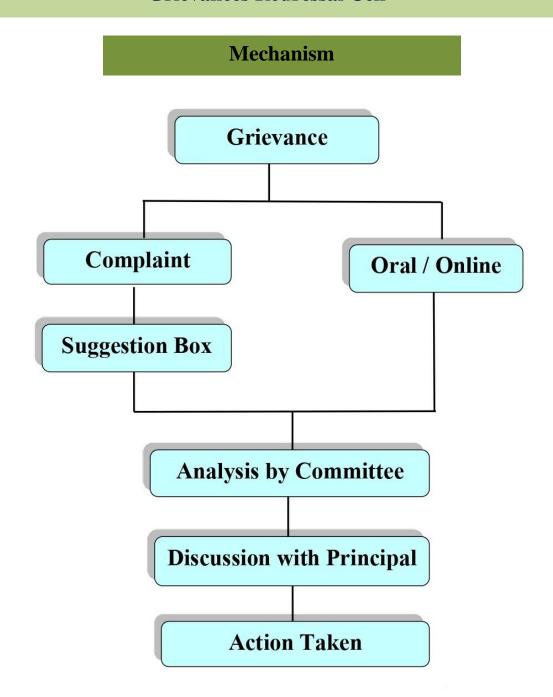


Shri Sadguru Gangageer Maharaj Science, Gautam Arts and Sanjivani Commerce College, Kopargaon

Grievances Redressal Cell





Shri Sadguru Gangageer Maharaj Science, Gautam Arts and Sanjivani Commerce College, Kopargaon

Grievances Redressal Cell

Composition of Committee

Sr. No.	Name	Role	Designation	Contact Number
1.	Mr. D. S. More	Chairman	Assistant Professor	9096415416
2.	Mr. U.B. Gawali	Member	Assistant Professor	9359939792
3.	Mr. O. P. Maurya	Member	Associate Professor	9421118929
4.	Dr. Mrs. P. V. Randhavane	Member	Assistant Professor	9404110282

E mail for communication:

- 1. pvrandhavane@gmail.com
- 2. ubgawali@gmail.com
- 3. moredeepesh86@gmail.com



Shri Sadguru Gangageer Maharaj Science, Gautam Arts and Sanjivani Commerce College, Kopargaon

Grievances Redressal Cell

Aims and Objectives

Aims:

In order to ensure transparency by the institution imparting education in admissions and with paramount objective of preventing unfair practices and to provide mechanism to students / faculty / staff for redressal of their grievances.

Objectives:

- To maintain healthy atmosphere in college
- To encourage students / faculty to express their grievance freely and frankly
- Advising students to respect the right and dignity of one another and prohibition of ragging in any form



Shri Sadguru Gangageer Maharaj Science, Gautam Arts and Sanjivani Commerce College, Kopargaon

GRIEVANCE REDRESSAL POLICY

About Grievance Redressal Cell:

Shri Sadguru Gangageer Maharaj Science, Gautam Arts and Sanjivani Commerce College, Kopargaon is having its own Grievance Redressal Cell to address grievances and complaints regarding academic activities, physical facilities, administrative services, Library and other support services and issues pertaining to individual as well as collective problems. Grievance Redressal Committee collects grievances, complaints and suggestions through suggestion box as well as in oral communication with office administration. In case, if a person is unwilling to appear in front of committee, he/she may drop a complaint in suggestion box. On the last Saturday of every month, these suggestion boxes are opened in presence of committee chairman, and members. The complaints are recorded, and discussed with the Hon. Principal and the problems are solved.

Aims and Objectives:

Aims:

In order to ensure transparency by the institution impartiality in admissions and with paramount objective of preventing unfair practices and to provide mechanism to students / faculty / staff for redressal of their grievances.

Objectives:

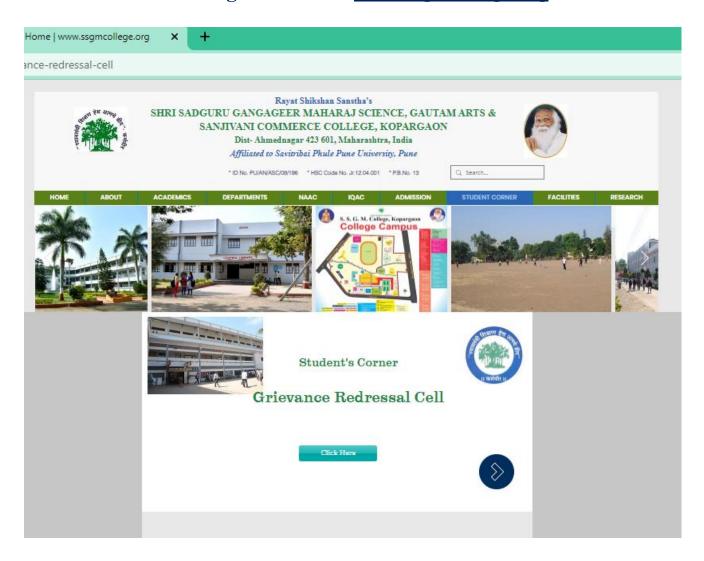
- To maintain healthy atmosphere in college.
- To encourage students / faculty to express their grievance freely and frankly.
- Advising students to respect the right and dignity of one another.
- Prohibition of ragging in any form.

Type of the Grievances	Specifications	In- charge
Academic Issues	Admission, Examinations, Evaluation, Laboratory Facilities, Library Services, Research & Development	Faculty In-charge
Amenities and Maintenance	Hostel, Canteen, Wi-Fi, Computer facilities, Pure Drinking Water, Sanitation & Hygiene, Sports, Primary Health care facilities etc.	Office superintendent
Placement, Internship & Skill Development	On and off campus, soft skill training, internships, human rights, social & moral values etc.	Placement Officer
General Administration	Collection of fees: Online/ offline fees payment, Scholarships, free ships etc.	Principal and Office Superintendent
Other issues	Discipline, Safety, Security, Emergency Services etc.	Discipline Committee



Shri Sadguru Gangageer Maharaj Science, Gautam Arts and Sanjivani Commerce College, Kopargaon

Online Complaints forms for Student and Teacher / Non-teaching Staff for Submission of Grievances are available on College Website at www.ssgmcollege.org





Shri Sadguru Gangageer Maharaj Science, Gautam Arts and Sanjivani Commerce College, Kopargaon

Complaint Form

Your Name:	Date:				
Phone Number:					
Status: Student / Teacher / N	on-Teaching Staff ($$) select your status				
Department:					
Address:					
Complaint Information					
Date of Incident:	Time of Incident:				
Location of Incident:					
Please describe the incident i	n detail:				
Do you have any suggestions	s for resolving the complaint? If so, please explain				

Signature



Shri Sadguru Gangageer Maharaj Science, Gautam Arts and Sanjivani Commerce College, Kopargaon

TEACHER / NON-TEACHING STAFF/ STUDENTS

Complaint Form

Last Name:	First Name:	Middle Name:
Address:		
Class:	Mobile No.	Email:
Date of Complaint:	Complaint:	

Signature



Shri Sadguru Gangageer Maharaj Science, Gautam Arts and Sanjivani Commerce College, Kopargaon



Suggestion and Complaint Box at Science Building